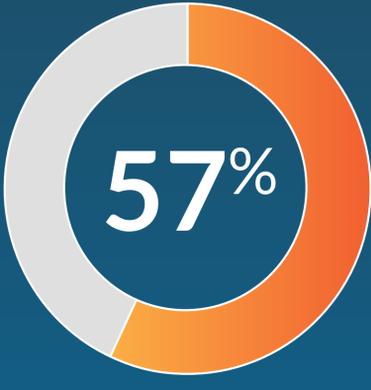


No Jitter

“State of Cloud Communications” Survey Findings

Enterprise companies are moving to the cloud for more agility and lower costs.



Companies with 1,000+ employees most likely to adopt cloud communications services.

The benefits of cloud communications are unmistakable.



55% of respondents believe that moving to the cloud offers obvious benefits.



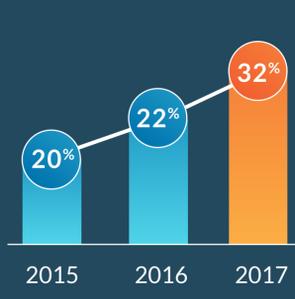
Growth forecast across all cloud communications solutions in 2017.

TEAM COLLABORATION



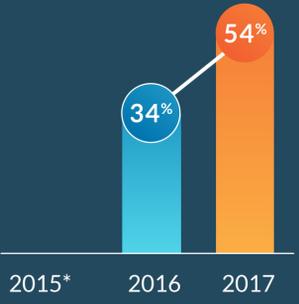
16% increase in adoption of mobile apps from 2016 to 2017.

CLOUD PBX



11% increase in PBX services from 2016 to 2017.

UNIFIED COMMUNICATIONS (UC)



20% UC forecast to have the largest growth from 2016 to 2017.

CONTACT CENTER



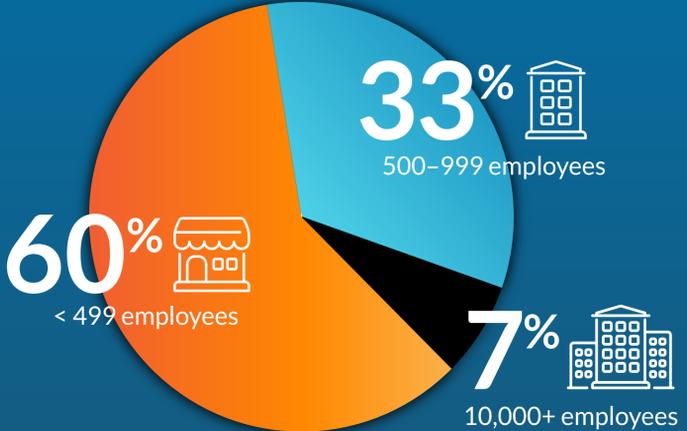
10% contact center growth predicted from 2016 to 2017.

*UC wasn't broken out in the 2015 survey.

A growing number of companies are moving their contact centers to the cloud.



Companies with <1,000 employees are more likely to use cloud communications for contact centers.



The No Jitter “State of Cloud Communications” survey reveals a significant upsurge in demand for cloud UC, contact center, and team collaboration solutions.

COMPANIES SURVEYED



Find out how to get the most out of cloud communications in RingCentral's eBook, *The Essential Guide: Selecting a Cloud Communications Provider*

[Download eBook now](#)

