



Discover How a Global Healthcare Org Modernized Its AV Infrastructure for Improved Collaboration and User Experience

Overview

For a global healthcare organization committed to innovation, outdated AV systems were becoming a roadblock. Each office had its own setup, leading to inconsistent meetings and making collaboration more difficult. The IT team was constantly juggling support issues, and the aging technology didn't align with the organization's sustainability goals. By partnering with Black Box, they implemented a modern, standardized AV solution that worked seamlessly across all locations. Consequently, meetings run smoothly and employees stay focused. With simplified management and energy-efficient upgrades, the organization not only improved daily operations but also made meaningful progress toward its environmental objectives.

Challenges

This organization found its communication systems falling behind. Video conferencing setups varied by location, with outdated and inconsistent equipment creating delays and frustration. IT teams struggled to manage the complexity, while employees dealt with frequent disruptions. The aging AV systems also didn't align with the organization's sustainability goals, prompting the need for a solution that could unify communication and support environmental commitments.

AT A GLANCE

CHALLENGES

- Inconsistent video conferencing setups affected collaboration
- Aging AV technology caused communication breakdowns
- AV infrastructure misaligned with sustainability goals

SOLUTIONS

- Standardized AV deployment for seamless global communication
- Multivendor support ensuring compatibility and scalability
- Energy-efficient hardware integration supporting sustainability

RESULTS

- Upgraded infrastructure with modern, user-friendly AV systems
- Increased meeting efficiency with fewer technical issues
- Optimized energy consumption, aligning with ESG goals

BENEFITS

- Scalable, future-ready AV infrastructure
- Improved collaboration and user experience
- Stronger sustainability performance with reduced energy use



Solutions

To solve these challenges, the organization partnered with Black Box to overhaul its AV infrastructure. Acting as a single point of contact, Black Box integrated modern technologies from multiple vendors into a cohesive system that worked across all locations. Centralized management tools simplified IT operations, and both remote and on-site support ensured reliability. More importantly, energy-efficient hardware was used to reduce power usage and support the company's green initiatives, making the solution not just effective but also sustainable.

Results

The solutions integrated had an immediate impact. Meetings ran on time, the systems were easy to use, and employees could work together without tech issues getting in the way. With the same AV setup everywhere, it was easier to stay productive and cut down on support problems. Buying and installing new equipment also became quicker and more organized. Most importantly, using energy-efficient technology helped the organization move closer to its sustainability goals while building a strong and reliable setup for global communication.

Why Black Box?

This healthcare provider's transformation highlights why Black Box is a trusted partner in AV modernization. Black Box addressed more than technical issues by delivering a scalable, standardized, and sustainability-focused communication infrastructure. With deep expertise, strong technology partnerships, and a commitment to customer success, Black Box empowered the organization to boost collaboration, improve efficiency, and embrace innovation. Global enterprises continue to rely on Black Box to connect smarter and lead confidently in a digital-first world.

Black Box® is a trusted IT solutions provider delivering cutting-edge technology products and world-class consulting services to businesses across the globe in every industry. The breadth of our global reach and depth of our expertise accelerate customer success by bringing people, ideas, and technology together to solve real-world business problems.