

# Global Solutions Integration

Where People, Ideas, & Technology Converge

When partnering with Black Box, expect an optimal technology solution for your IT Infrastructure landscape to thrive. A diverse, vendor-agnostic, technology portfolio that enables you to get the specific solution and results you need. Black Box's global teams can design, develop, and deploy secure IT solutions tailored to your specific applications. Just as we've helped thousands of enterprises, we can help you improve customer and user experiences, mobilize people, enhance collaboration, increase productivity, raise building IQs, reduce costs, and secure & safeguard the information — and people — flowing in and out of your enterprise.



### Think Global. Act Local.

Expect the best of both worlds: strategic global expertise executed locally, when you work with Black Box. You can confidently anticipate and receive a seamless level of service and solutions across 35+ countries, globally. Work with a partner that follows global best practices and processes but includes local experts well-versed in regional standards and regulations.



**35+**

Countries  
Worldwide



**30+**

International  
Technology  
Partnerships



**75**

Delivery &  
Support Centers



**4,100+**

Universal  
Representatives



**3,000+**

Certifications  
from Global  
OEMs



**250+**

Fortune 500  
Clients



**8,000+**

Global  
Customers

Delivering  
solutions  
& services  
across



Financial  
Services



Government/  
Education



Healthcare



Technology



Consumer



Industrial



## Global Support Services



### Managed Services

Black Box provides managed IT services, ensuring smooth operations, innovation, and team focus on crucial objectives with flexible, tech-savvy, cost-effective solutions.

- Service Desk
- Staff Augmentation
- Support Services
- Customer Success



### Professional Services

Professional services connect you with the right technology, develop flexible, advanced networks, and provide expert oversight, flawless execution, and savvy ongoing management.

- Consulting & Design
- Project & Deployment
- Field & Dispatch Services
- Customer Application Development

## Global Solution Integration

### Connectivity Infrastructure



#### Fiber Connectivity

Reshape your digital world with Fiber connectivity solutions that revolutionize communication, offering high-speed data transmission via optical fibers ensuring reliability, speed, and bandwidth capacity.



#### IoT, Physical Security, and Surveillance

With our comprehensive IoT, physical security, and surveillance solutions, we ensure the safety, efficiency, and reliability of modern enterprises globally.



#### Passive Infrastructure & Structure Cabling

Whether you're building a new location, upgrading existing infrastructure, ensuring 5G connectivity, or adding smart technology, Black Box is the only partner you need.



#### Hyperscale Data Center

We offer top-tier expertise and infrastructure for hyperscale data centers globally, ensuring tailored support from trained professionals across diverse locations.

### Enterprise Networking



#### Local Area Networks

Everything imaginable can be "connected", from PCs, printers, and phones to smart AV equipment, lighting, office equipment, security locks, and cameras to an intelligent Local Area Network (LAN).



#### Wide Area Networks

WAN architecture that enables digital and cloud transformation, ensuring a predictable user experience for applications, and providing a seamless multi-cloud architecture, while integrating robust best-in-class security.



#### Cloud Networks

Cloud network solutions enable remote access to resources and services over the Internet, providing scalability, flexibility, and cost-effectiveness for businesses and individuals.



#### Wireless & Private LTE Networks

With wireless and Private LTE, coupled with other networks, you can create a strategy that supports everything wireless — for your network now and well into the future.

### Modern Workplace



#### Unified Communications & Collaboration

Connect your team and ensure business resilience with the power of cloud-based anywhere communications including meetings, video, chat, phone, and more.



#### Desktop Productivity

Desktop productivity tools enhance efficiency and organization through software tools and workflows, facilitating tasks such as document creation, data analysis, communication, and project management.



#### Audio-Visual Integration

Successful AV solutions that harmonize in-room and remote collaboration experiences enabling everyone to discuss, present, and share ideas as one, without barriers.



#### Contact Center & CX Solutions

Delivering an evolved level of customer experience is a journey best taken with an expert guide to ensure business resiliency and deliver exceptional, differentiated, and human connections.

### Cybersecurity



#### Identity & Access Management

Keep your enterprise safe from security breaches with a scalable solution that helps manage access and authorization of identities across the enterprise without compromising on operational efficiencies.



#### Managed XDR

Safeguard your tech ecosystem—endpoints, cloud, firewalls, servers, IoT, email—with managed XDR. Adapt to threats, and minimize false positives using AI and ML.



#### Infrastructure & Data Security

Secure your IT Infrastructure & data across all locations, on-site or cloud-based, with top-tier integrated security. Receive tech advice and safeguard remote workers.



#### Advisory & GRC

Maintain compliance, consistency, and risk control to safeguard critical strategies and keep your organization structured and secure.

### ABOUT BLACK BOX

Trust, innovation, and experience drive Black Box's journey as the Premier Global Digital Infrastructure Solution Integrator.

Black Box is a trusted IT solutions provider delivering cutting-edge technology solutions & products and world-class consulting services to businesses around the globe. The breadth of our global reach, continuous innovation, and depth of our expertise accelerate customer success by bringing people, ideas, and technology together to solve real-world business problems.

