

# AI Agents for Your Business

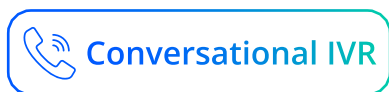


## Support your customers and agents with **Generative and Conversational AI**

Cognigy is revolutionizing the customer service industry by harnessing the most cutting-edge AI technology on the market. Built on the foundation of the world's leading Conversational AI platform and enhanced with Generative AI, Cognigy.AI enables enterprises to deliver exceptional service that is instant, personalized, in any language, and on any channel.



## Contact Center Automation Suite



Conversational IVR



Smart Self-Service



Agent Assist

## Proven by industry experts

Cognigy is a 2X Gartner® Magic Quadrant™ Leader and Ranked #1 in Contact Center Automation Use Case by Gartner

Gartner



DOWNLOAD THE REPORT

# Conversational AI for Enterprise Contact Centers

Combining the control, integrability, and reliability of Conversational AI with the flexibility and power of Large Language Models (LLM), Cognigy.AI empowers enterprises to create truly effective, personalized, and lifelike service experiences that exceed customer expectations.



- Your Data
- Prebuilt Solutions
- Large Language Model Integration & Orchestration
- Enterprise Conversational AI Platform

## Accelerate time-to-value with our turnkey solutions for your industry

Natural, human-like voice and text dialogues	25+ channel connectors (phone & digital messaging)	Award-winning NLU 100+ languages	Plug-and-play contact center connectivity	Low-code graphical editor
100+ prebuilt backend and third-party integrations	Multi-model LLM orchestration	Inbuilt conversational analytics	Available as SaaS or on-premises	SOC 2 & ISO certified, GDPR and HIPAA compliance

## Real-World Business Impact

+30% CSAT improvement	15% shorter average handling time (AHT)	99.5% faster response time
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Cognigy.AI has helped us quickly roll out multi-lingual, advanced self-service to handle unpredictably extreme contact volumes and improve customer satisfaction. We believe it is the most comprehensive, user-friendly Conversational AI platform on the market today, enabling us to serve over 10,000 customers daily."

**Nick Allgaier**, Product Manager "Digital Assistant" at Lufthansa Group



## Let's shape the future of customer service together! Contact us today

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