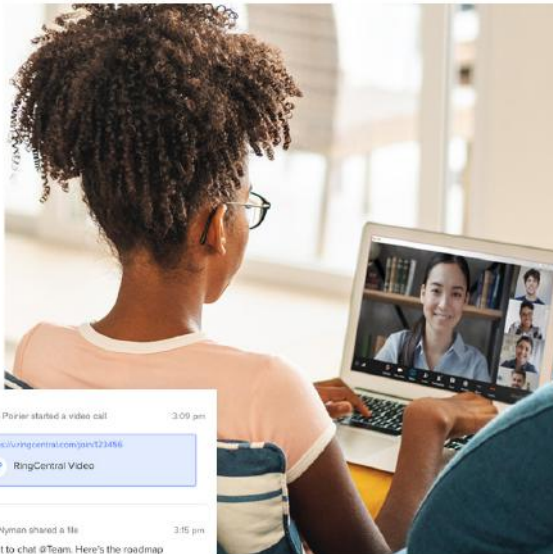# RingCentral MVP®

Work together. From anywhere. Bring teams and customers together on the #1 business communications platform.
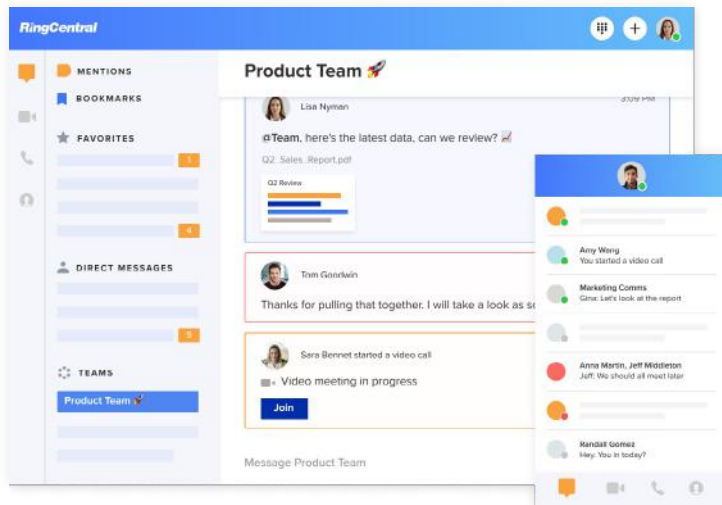

RingCentral MVP (Message, Video, Phone) is an industry-leading platform for cloud communications, empowering organizations to streamline internal collaboration and better connect with their customers. With integrated instant messaging, video conferencing, and cloud PBX, RingCentral MVP offers:

- A unified, collaborative hub for team messaging, video meetings, and telephony

- Enterprise-grade security and unmatched reliability with a 99.999% uptime SLA

- A global footprint in 100+ countries and localized in 15+ languages

- 250+ out-of-the-box integrations with business apps and open APIs for custom needs

- Simple and centralized web-based user and system administration

- Advanced analytics and insights

- Access from anywhere on your device of choice—desktop, tablet, or mobile.

Message

Message colleagues and clients from your PC or mobile device. Invite guest users to collaborate for free.

- Set a custom status to indicate your availability.

- Create teams around projects, specific topics, and departments.

- Assign tasks to individuals or project teams.

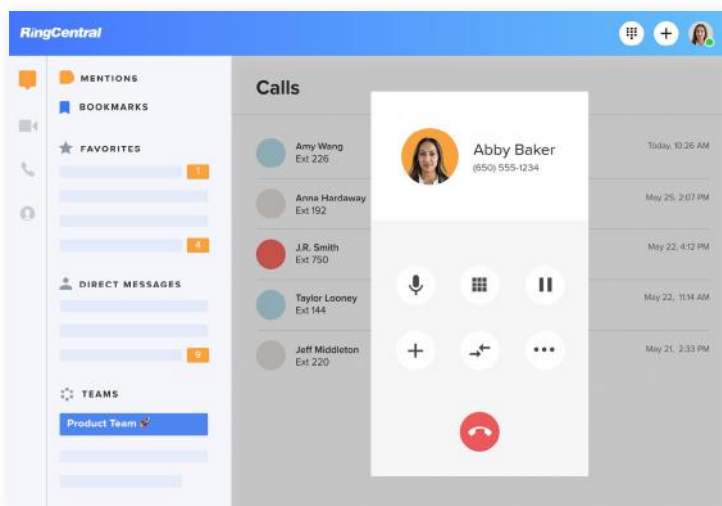- Share links and files with no size or storage limits.

Video

- Join meetings easily—no downloads or plugins needed.[1]

- Enjoy HD audio and video, and screen share with up to 200 interactive video participants.[2]

- Easily schedule meetings with calendar integrations with Office 365 and Google Calendar.

- Switch a live meeting between devices with one click.

- Get in-meeting chat, virtual backgrounds, closed captioning, cloud recordings, and powerful background noise reduction technology for a great participant experience.

Phone

- Use one business phone number for calling, business SMS, MMS, and fax, so your personal number stays private.

- Customize settings such as business hours and greetings, and route incoming calls efficiently to specific departments with a multi-level auto attendant.

- Manage active calls efficiently with advanced call controls to transfer, record, flip, or park the call.

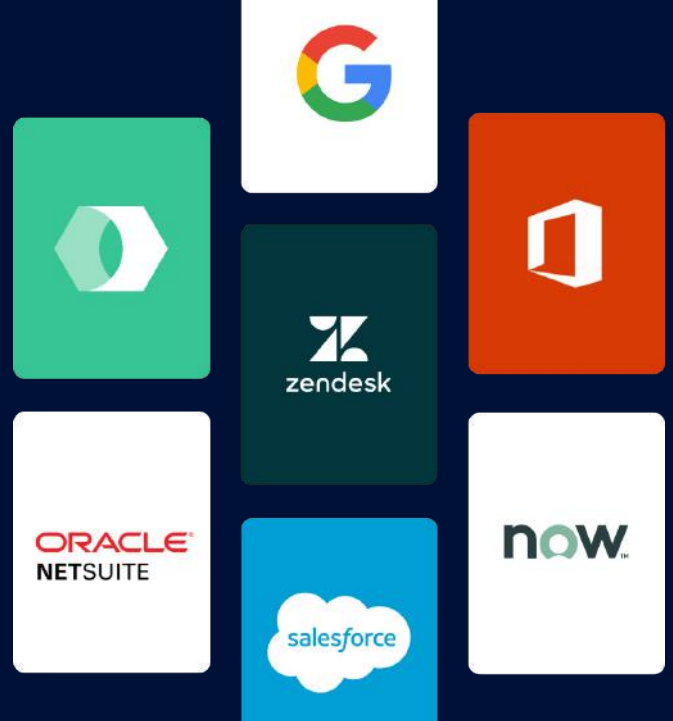- Flip live calls between your desktop and cell or switch a call to video in just one click.

1. Available for Chrome and Microsoft Edge browsers.

2. Video is available for free with RingCentral MVP® Standard, Premium, and Ultimate editions.
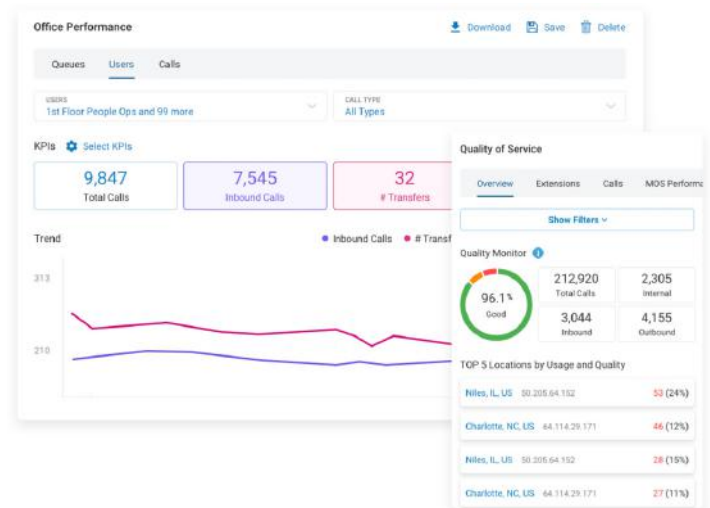
Integrations

- Bring advanced communications functions into the productivity apps you use every day like Microsoft and Google.

- Automate your sales cycle and enhance delivery and customer support with integrations with Salesforce, Zendesk, and ServiceNow.

- Backup your communications data with RingCentral Archiver to your preferred cloud storage provider like Smarsh, Google Drive, Dropbox, and more.

- Build custom integrations with open APIs to meet your business's specific needs.

Analytics

- Review actionable insights for IT and system administrators to facilitate diagnosis and troubleshooting.

- Get monitoring and reporting KPIs for line-of-business managers.

- Access usage data to drive adoption and maximize return on investment.

RingCentral