

# Zoom Rooms in Healthcare

## Smart spaces for connected care

Now you can extend virtual visits and care collaboration to smart spaces. Use our software-based room system to create video-enabled clinical and administrative setups and enable effective communication for patients and staff across the entire Zoom platform.



## Today's challenge

Whether you're using Zoom to run global operations, communicate with patients or members, or deliver care, today's healthcare organizations are designing video-enabled workspaces to accommodate new ways of working. But legacy conference rooms haven't kept up with the pace of innovation set by digital transformation in healthcare, such as agile phone systems and virtual visits integrated with mobile telehealth carts. They often require expensive hardware investments, extensive IT support, and a mess of cables and wires to connect, making communication and collaboration more complex than it needs to be.

## The solution: Zoom Rooms for healthcare collaboration

Zoom Rooms is a software-based room system that powers modern healthcare and collaboration workspaces for hybrid teams. Bring HD video into clinics, patient rooms, hospital skills labs, medical school classrooms, pharma and biotech offices, and any other clinical or administrative health space, creating a consistent, intuitive video experience.

### Zoom Rooms-enabled mobile & telehealth carts

Build all-in-one mobile carts using Zoom Rooms to bring technology directly to the patient point of care for your services, including your telehealth consultations, language interpretation services, discharge planning, and more.



## Simple & intuitive

With one-touch-to-join meetings and a consistent experience across devices, providers and staff can easily move between rooms or facilities.

## Mess-free collaboration

No need for cables, adaptors, or legacy data storage devices — share content from your laptop or mobile device wirelessly with one touch.

## Adapts to current workflows

Zoom integrates with EHRs like Epic and Cerner for seamless workflows and allows for custom integrations with other vendors using APIs.



“We have partners all over the world. To be able to collaborate with people through video, with a seamless screen share experience, has reduced the need to travel. Dealmaking changes, relationships evolve, because you can actually see people.”



**Parag Govil, CIO**  
Spectrum Pharmaceuticals

## Key Zoom Rooms features for healthcare



### Kiosk Mode

Put a virtual receptionist in your lobby or check-in area so patients and clients can receive a warm greeting from staff members located anywhere.



### Scheduling display

Enable providers or teams to easily book rooms and see when a meeting or telehealth exam is taking place.



### Voice commands

Start, join, or leave a meeting using voice commands, leaving your hands free during clinical exams or skills training.



### EHR integrations

Providers can initiate a video visit within Epic to a Zoom Room, using features like auto-answer and auto-unmute to facilitate remote patient interactions in tele-ICU situations.



### Centralized management

Whether you're using Zoom Rooms for telehealth carts or smart conference spaces — easily manage your rooms in the Zoom admin dashboard.



### Digital Signage

Share announcements and messages across any Zoom Rooms display on your network, including emergency notifications and wayfinding information.



### Hardware flexibility

Zoom Rooms enables flexibility so you can keep existing hardware investments and design custom spaces for healthcare environments.



### Smart Gallery

Improve collaboration across the enterprise with Smart Gallery, which provides meeting attendees with an individual view of each Zoom Rooms participant.

Visit [zoom.us/healthcare](https://zoom.us/healthcare) for more information.