

# Black Box Intelligent Airport Managed Services

## Future-Ready. Fully Integrated. Always On

Airports are high-stakes environments where 24/7 operations means even a minor disruption has major impacts. That's why **Black Box Intelligent Airport Managed Services**, offers a robust, vendor-neutral platform to unify infrastructure monitoring and optimize operational performance— across IDFs/MDFs, HVAC, power, structured cabling, OT/IT, and more.

We deliver **24/7 situational awareness, actionable intelligence, and expert response** — all with the scale, flexibility, and security that modern airports demand.

### What We Deliver

#### Centralized Infrastructure Monitoring & Response

- Unified dashboard for IDFs, UPS, HVAC, power panels, IoT systems
- 24/7 alert triage and escalation through the Black Box NOC

#### Environmental & Power Monitoring

- Thermal, humidity, and power condition alerts
- Proactive response and vendor coordination to prevent downtime

#### Smart Airport Convergence

- BAS, OT, and IT data in one view— no rip-and-replace
- Seamless integration of legacy and modern systems

#### Compliance & Audit Readiness

- Automated logging and reporting for TSA, FAA, NFPA, ISO27001, and more
- Audit support and cyber-aligned governance from Black Box experts



## Why Airports Choose Black Box

- ✓ **Fully Managed Services** tailored to airport infrastructure and operations
- ✓ **Predictive Data and Advanced Analysis** centralized in a single command-and-control view
- ✓ **Vendor-Neutral & Agentless** (SNMP, BACnet, Modbus)
- ✓ **Global Scale + Local Presence with 24/7 Service Desk** + on-site field support
- ✓ **Zero Downtime Deployment** across existing infrastructure
- ✓ **Airport Proof Points are** designed with mission-critical aviation infrastructure needs in mind
- ✓ **Enhanced Operational Efficiency for** optimized energy usage and reduced costs



## Why Black Box?

In today's fast-paced, 24/7 airport environments, even the smallest disruption can ripple into major operational delays. That's where Black Box steps in with Intelligent Airport Managed Services to offer a unified, vendor-neutral platform that brings complete visibility and control to your infrastructure. From IDFs and HVAC systems to power panels and IoT networks, we centralize monitoring, automate alerts, and provide real-time intelligence to enhance your operational efficiency, reduce energy consumption, and eliminate downtime. With predictive analytics, audit-ready compliance tools, and round-the-clock support, Black Box empowers airports to operate smarter, safer, and more sustainably.

## Get in Touch

For more information about our services or for a quote, please contact us at [Contact@blackbox.com](mailto:Contact@blackbox.com), or visit [BLACKBOX.com](https://BLACKBOX.com).

## About Black Box

Black Box® is a trusted IT solutions provider delivering cutting-edge technology products and world-class consulting services to businesses across the globe in every industry. The breadth of our global reach and depth of our expertise accelerate customer success by bringing people, ideas, and technology together to solve real-world business problems.