

Global Solutions Integration

Where People, Ideas, & Technology Converge

When partnering with Black Box, expect an optimal technology solution for your IT Infrastructure landscape to thrive. A diverse, vendor-agnostic, technology portfolio that enables you to get the specific solution and results you need. Black Box's global teams can design, develop, and deploy secure IT solutions tailored to your specific applications. Just as we've helped thousands of enterprises, we can help you improve customer and user experiences, mobilize people, enhance collaboration, increase productivity, raise building IQs, reduce costs, and secure & safeguard the information — and people — flowing in and out of your enterprise.

Think Global. Act Local.



Benefit from the strength of global expertise delivered with local precision. With Black Box, you gain a partner capable of supporting your operations seamlessly across 35+ countries. We combine global best practices and proven processes with on-the-ground specialists who understand regional standards, regulations, and business dynamics, ensuring consistent service and reliable outcomes wherever your enterprise operates.



35+

Countries
Worldwide



30+

International
Technology
Partnerships



75

Delivery &
Support Centers



4,100+

Global
Representatives



3,100+

Certifications
from Global
OEMs



120+

Fortune 500
Clients



1,500+

Global
Customers

Integrating
solutions
& services
across



Healthcare



Airports



Financial Services



Industrial



Retail

Global Solution Integration

Connectivity Infrastructure



Fiber Connectivity

Offering high-speed data transmission via optical fibers ensuring reliability, speed, and bandwidth capacity.



IoT/OT, Building Automation, & MDF/IDF Modernization

Delivering secure, modernization of network spaces and building systems improving visibility, resilience, and performance across connected operations..



Passive Infrastructure & Structured Cabling

Building a new location, upgrading existing infrastructure, ensuring 5G connectivity, or adding smart technology.

Data Center



DC Infrastructure

Scalable data center solutions, optimizing infrastructure with expert DCIM, efficient cabling, meticulous planning, and streamlined operations for peak performance.



Networking & Connectivity

Secure, seamless connectivity with advanced SDN, fabric architectures, firewalls, load balancing, Wi-Fi, and DAS for optimal network performance.



DC Support Services

Delivers expert managed services, strategic program management, maintenance, troubleshooting, DCI enhancements, and detailed reporting.

Enterprise Networking



Core Networking

Simplifying Enterprise Networking with AI-enabled, Scalable, Integrated, and Industry-Specific Solutions



DAS

Enhancing Connectivity and Coverage across multiple carriers with DAS Neutral Hosting.



5G & Private Wireless

Delivering CBRS/OnGo based Private LTE with low latency and enhanced security.

Modern Workplace



Customer Journey

Contact center transformation with deflection, assist, and coaching across channels using agentic workflows.



WorkPlace

Run IT as a product—agentless service desk, self-healing infrastructure, and voice modernization.



WorkForce

Drive adoption, automate repetitive tasks, and augment work with contextual AI assistance.



Workspace

Ambient AI plus building integration that personalizes, prepares, and adapts spaces inclusively.



IntelliPact®

An AI-powered Executive Operating System that unifies customer, workforce, network, environmental, and system data into a single decision engine, turning real-time operational signals into clear business impact and decisive action.

Cybersecurity



Managed XDR

Enabling proactive defense with advanced threat detection and rapid response against evolving cyber threats.



Infrastructure Security

Protecting infrastructure across web, cloud, email, network, and endpoint environments.



Cyber Governance, Compliance and Risk Management

Ensuring alignment with regulatory requirements while strengthening governance and risk management.



Threat and Vulnerability Management

Identifying vulnerabilities through continuous assessments to reduce risk exposure and support compliance.



Identity & Access Management

Managing identities and access controls to ensure secure and scalable access across the organization.

Global Support Services



Managed Services

Provides managed IT services, ensuring smooth operations, innovation, and team focus on crucial objectives with flexible, tech-savvy, cost-effective solutions.

- Service Desk
- Site Support
- XaaS
- Holistic Management



Professional Services

Professional services connect you with the right technology, develop flexible, advanced networks, and provide expert insight, flawless execution, and savvy ongoing management.

- Consulting & Design
- Project & Deployment
- Field & Dispatch Services
- Customer Application Development

Black Box, a leading ICT Global Solutions Integrator and solutions specialist, is committed to delivering excellence in digital infrastructure solutions. With a strong focus on innovation, expertise, and customer-centricity through tailored Professional & Managed Services, Black Box provides comprehensive and cutting-edge products and solutions tailored to meet the unique needs of its clients.