

Empower Your Workplace. Elevate Your Business.

BLACK BOX — Your Partner in Unified Communications Modernization

In the modern workplace, staying connected and efficient is essential for success. Unified communications (UC) are critical for modernization. Black Box excels in providing seamless UC integrations that meet contemporary business demands and boost communication efficiency, ensuring companies maintain a competitive edge.

Core Consultative Services: Start Your Journey with Confidence

Unsure where to start? Opt for our Core Consultation, where our specialists will:

1. Evaluate your existing communications infrastructure.
2. Pinpoint ways to boost efficiency and cut costs.
3. Develop a tailored UC strategy suited to your business requirements.

Why Opt for Black Box?

- **Expertise:** Leverage our extensive experience in Unified Communications to ensure knowledgeable solutions.
- **Customization:** Receive tailored solutions designed specifically for your business's unique requirements.
- **Support:** Benefit from our comprehensive, ongoing support for smooth operations.

Black Box has partnered with a prominent healthcare system in the Eastern region to transform communication and care delivery. This collaborative effort emphasizes innovation through the establishment of an agile UCaaS environment, working directly with C-level executives.

Scan to schedule your consultation and embrace the next generation of unified communications.



Digital Workspace Solutions:

- Establish a connected environment using tools that enhance collaboration and communication from anywhere, anytime.



Employee Support Solutions:

- Deploy intuitive systems that automate routine tasks and offer timely support, boosting job satisfaction.



Analytics and Employee Insights:

- Leverage data-driven insights to refine workplace strategies and tailor employee experiences.



Advanced Consultative Services:

For organizations seeking a comprehensive upgrade or intricate deployments, our advanced services offer:

- Thorough system design accompanied by in-depth discovery and documentation of your current environment, complete with a comprehensive plan to transform your business.

1. Core Consultation Package

Build a Communications and Collaboration Strategy

Outcomes:

- 1. Strategic Alignment:** Review how Unified Communications (UC) directly align with your business objectives, amplifying your overall strategy.
- 2. Risk Awareness:** Fully comprehend the hazards linked to outdated UC products, recognizing their potential to disrupt critical business functions.
- 3. Solution Awareness:** Delve into the spectrum of available UC solutions, discerning how each can seamlessly meet your immediate communication imperatives.

Description:

The Unified Communications and Collaboration strategy consultation stands as a pivotal foundation for businesses navigating post end-of-life announcements or striving to enhance communication capabilities. Throughout this consultation, you'll:

- Identify gaps and inefficiencies within your existing communication systems.
- Define your business communication requirements and goals.
- Explore available UC solutions, comprehending their benefits and limitations.
- Receive a high-level roadmap delineating key steps for transitioning to a new UC system.

Duration: Up to 40 hours

Let's Connect — Secure your consultation today and embrace the future of unified communications.

2. Advanced Consultation Package

Modernize your communication and collaboration approach

Outcomes:

- 1. Maximizing Efficiency:** Develop a Unified Communications (UC) strategy meticulously crafted to streamline communication workflows, supercharging productivity, and fostering seamless collaboration across teams.
- 2. Future-Ready Solutions:** Design a UC solution tailored to meet present requirements while demonstrating agility to accommodate future expansion and technological advancements.
- 3. Vendor Assurance:** Cultivate unwavering confidence in vendor selection for UC solutions, forging contracts precisely aligned with your business objectives to ensure seamless implementation and long-term success.

Description:

The Advanced Consultation is tailored for organizations poised to revolutionize their communication infrastructure. Throughout this consultation, you'll:

- Conduct a meticulous audit of your current UC infrastructure, uncovering strengths, weaknesses, and opportunities.
- Craft custom UC solution intricately woven into your business processes, bolstering long-term objectives.
- Access guidance in vendor selection and contract negotiation, guaranteeing optimal value and alignment.
- Forge a comprehensive implementation roadmap, complete with clear milestones, timelines, and risk mitigation strategies.
- Establish a robust change management plan, ensuring seamless adoption and maximal user engagement.

Duration: Up to 120 hours

Service Features Comparison:		
Feature	Core Consultation	Advanced Consultation
Strategic Alignment	Gain clarity on UC alignment with business objectives.	Develop a UC strategy that aligns communication processes with business goals.
Risk Awareness	Understand risks associated with end-of-life UC products.	Identify weaknesses in current UC infrastructure and develop mitigation strategies.
Solution Awareness	Learn about available UC solutions and their benefits.	Design a customized UC solution that supports current and future business needs.
Optimized Operations	—	Develop streamlined communication processes to improve efficiency.
Futureproofing	—	Create a UC solution that accommodates future growth and technological advancements.
Vendor Confidence	—	Gain confidence in selecting UC vendors and negotiating contracts.
Duration	Up to 40 hours	Up to 120 hours

ABOUT BLACK BOX

Black Box® is a trusted IT solutions provider delivering cutting-edge technology products and world-class consulting services to businesses across the globe in every industry. The breadth of our global reach and depth of our expertise accelerate customer success by bringing people, ideas, and technology together to solve real-world business problems.