

Powering Secure, Connected Financial Services

Helping financial institutions redefine what's next with secure, connected technology.

Financial institutions operate in an environment where customer expectations are rising, regulations are evolving, and AI is reshaping how work gets done. Success depends on a secure, resilient technology foundation that connects people, operations, and information across branches, contact centers, trading floors, corporate offices, digital channels, and data centers.

Black Box® helps banks, insurers, wealth management firms, and capital markets organizations build that foundation. From enterprise networking and modern workplaces to customer experience, secure infrastructure, AI-powered operations, and managed services, we design, deploy, and optimize integrated solutions that strengthen resilience, simplify operations, and deliver measurable business value.

What Makes Our Approach Unique?



Financial Services Expertise

Technology in financial services must perform under constant operational, security, and regulatory demands. We deliver solutions designed for highly regulated, always-on environments, from retail branches and claims operations to trading floors and contact centers.



Connected by Design

Branches, contact centers, trading floors, advisor workspaces, corporate offices, and digital channels all depend on seamless connectivity. Rather than modernizing these environments independently, we design and integrate them as part of a unified enterprise architecture, giving IT teams greater visibility, operational consistency, and a stronger foundation for innovation.



AI-Powered Operations

Automation, observability, Digital Employee Experience (DEX), AI Service Desk, and managed services provide greater visibility into technology performance, helping IT teams improve availability, streamline operations, and address issues before they impact employees or customers.



End-to-End Partnership

From strategy and deployment to lifecycle management, managed services, and continuous optimization, we help financial institutions maximize the value of every technology investment while reducing operational complexity and supporting long-term business objectives.

A Suite of Purpose-Built Financial Services Solutions

Black Box delivers integrated solutions that help financial institutions modernize infrastructure, strengthen operational resilience, and create secure, seamless experiences across the enterprise.



Intelligent Connectivity

Keep branches, headquarters, contact centers, trading floors, and data centers securely connected with enterprise networking, SD-WAN, structured cabling, network optimization, Private 5G, CBRS, DAS, and cloud-ready infrastructure.



Modern Workplace

Give advisors, branch teams, operations staff, and distributed employees the tools to collaborate, respond faster, and stay productive through unified communications, Digital Employee Experience (DEX), AI Service Desk, workplace modernization, and lifecycle services.



Customer Experience

Deliver seamless, AI-enabled customer journeys across digital, branch, and contact center environments through omnichannel engagement, intelligent routing, virtual assistants, customer journey orchestration, experience analytics, and customer insights.

Secure Infrastructure & Operations

Protect the infrastructure behind banking, insurance, wealth management, and capital markets with cybersecurity, secure KVM, data center modernization, observability, AI-powered operations, managed services, physical security, and resilient infrastructure.

Connected Branches & Critical Spaces

Create modern branch, trading floor, command centers, and workplace environments that enable employees to collaborate effectively and customers to engage confidently through Audio Visual (AV), digital signage, video walls, smart branch technologies, connected buildings, and collaborative workplace solutions.

Business Value You Can Measure

Implement Black Box solutions to deliver measurable outcomes across your technology environment.

Enhance Operational Resilience

Keep financial services environments secure, available, and performing reliably across branches, contact centers, trading floors, and digital channels.

Adapt with Confidence

Modernize infrastructure with scalable solutions that support AI adoption, innovation, evolving customer expectations, and long-term growth.

Elevate Customer & Employee Experiences

Enable advisors to work more effectively, improve customer engagement, enhance employee satisfaction, and deliver consistent service across every channel.

Simplify IT Operations

Reduce complexity through AI-powered automation, integrated services, observability, Digital Employee Experience (DEX), and proactive lifecycle management.

Why Black Box?

Financial institutions depend on technology that performs with consistency, resilience, and security. Black Box helps organizations design, deploy, and manage integrated solutions that keep operations running, employees productive, advisors informed, and customers connected.

From branch modernization and contact center transformation to enterprise networking, secure collaboration, AI-powered operations, and managed services, we help financial institutions modernize with confidence while building a resilient foundation for long-term growth. By integrating networking, workplace, customer experience, cybersecurity, and infrastructure through a unified delivery model, Black Box helps financial institutions reduce complexity, accelerate transformation, and maximize the value of every technology investment. Backed by deep financial services expertise and end-to-end delivery capabilities, we deliver solutions that perform today and help organizations stay resilient, adaptable, and ready for what's next.

Learn how Black Box can help modernize your technology foundation for a more secure, connected, and resilient financial enterprise.

Black Box® is a trusted IT solutions provider delivering cutting-edge technology products and world-class consulting services to businesses across the globe in every industry. The breadth of our global reach and depth of our expertise accelerate customer success by bringing people, ideas, and technology together to solve real-world business problems.