# BLACK BOX®

# Digital Workplace

## Transforming the Way We Work and Collaborate

The nature of work is evolving quickly with hybrid schedules now being the expectation rather than the exception. Where and how we conference and collaborate shifted from a static, office-centric model to a fluid, people-centric experience in which team members participate virtually from anywhere and everywhere and on any device, personal or corporate. Technological innovations give all team members "in the room" a voice so they can fully engage and contribute seamlessly, efficiently, and impactfully.

Transforming your work experience takes experience. It takes deep knowledge of technology, the know-how to make it work, and most of all, the expertise to advise you on the best and most secure platform for your team and hybrid ecosystem. With in-house IT teams dwindling and new communications platforms exploding, Black Box can help you leverage the full-circle services and the right mix of technology to reimagine your workplace and strengthen your brand image as a hybrid workplace innovator.

## Legacy to Leadership

Technology can heighten your competitive advantage with streamlined, scalable, universal operations based in the cloud. Integrate only what you need, including smart, AI-driven capabilities in your digital workplace.

## Hybrid Workplace

Remote employees need the same collaboration tools and user experience as their office-based teammates. Building a hybrid workplace with work-from-anywhere capabilities enables your team members to collaborate on *their* terms.

## Innovation and Platform Management

Moving to the cloud gives you a wealth of flexible, scalable, and robust capabilities. Moving with an IT advisor and service management frees your limited IT staff to focus on business needs instead of day-to-day platform management.

# Leading Edge Tech: Smart Collaboration

Smart technology is transforming the way we meet, work, and collaborate. Enterprises that use leading-edge communications solutions serve as a foundation for the transformation to work from anywhere. They give users the tools they need to seamlessly and effortlessly make the most of the meeting and collaboration experience leading to better outcomes.

## AI adopters surveyed believe that AI is key to market leadership, today and in the future

**73%**
believe AI is "very" or "critically" important to their business today.[1]

**64%**
said AI technologies enable them to establish a lead over their competitors.[2]

**74%**
agree that AI will be integrated into all enterprise applications within three years.[3]

**52%**
have accelerated AI adoption plans in the wake of the COVID-19 crisis.[4]

1. https://www2.deloitte.com/content/dam/insights/us/articles/6462_state-of-ai-in-the-enterprise/Infographic-StateofAIintheEnterprise_FINAL.pdf
2. Ibid
3. Ibid
4. https://www.pwc.com/us/en/tech-effect/ai-analytics/ai-predictions.html

## Customer Success Stories

### Migration to IP-Based Telephony Increases Flexibility and Enhances Capabilities

The Springfield Utility Board (SUB), needed to expand its customer service offerings but couldn't because its existing communications system was end-of-life. To solve the problem, Black Box moved SUB to IP-based telephony, which provided the company with enhanced routing, tools, metrics, and mobility features for field engineers.

See the entire success story *here*.

### Private Cloud-Based UCS Generates Immediate Rewards

A large financial services company needed to revolutionize its aging and siloed telecommunications system. Black Box deployed, managed, and operated end-to-end, mobile-enabled unified communications via a private cloud. The result was an immediate and impressive cost savings, as well as soaring productivity.

See the entire success story *here*.

## Ready to move forward with your digital workplace project?
Call us at **855-324-9909** or email us at **contact@blackbox.com**

## WHY CHOOSE BLACK BOX?

Migrating to a new communications system can be a daunting task. Black Box engineers and solution architects make it easy. We help you define your digital workplace communications and hybrid collaboration transformation goals, including AV integration that makes working together more intuitive and strong office-of-one security protection. As a leader in UC&C — with a robust portfolio of solutions from best-in-class partners and a dedicated global team — Black Box can help you determine the consumption model that works best for you and aligns with your business drivers.

### ABOUT BLACK BOX

Black Box® is a trusted IT solutions provider delivering cutting-edge technology products and world-class consulting services to businesses across the globe in every industry. The breadth of our global reach and depth of our expertise accelerate customer success by bringing people, ideas, and technology together to solve real-world business problems.