

AGC Networks Ltd.

INVESTOR PRESENTATION

August 2021



Think Global. Act Local.

SAFE HARBOUR



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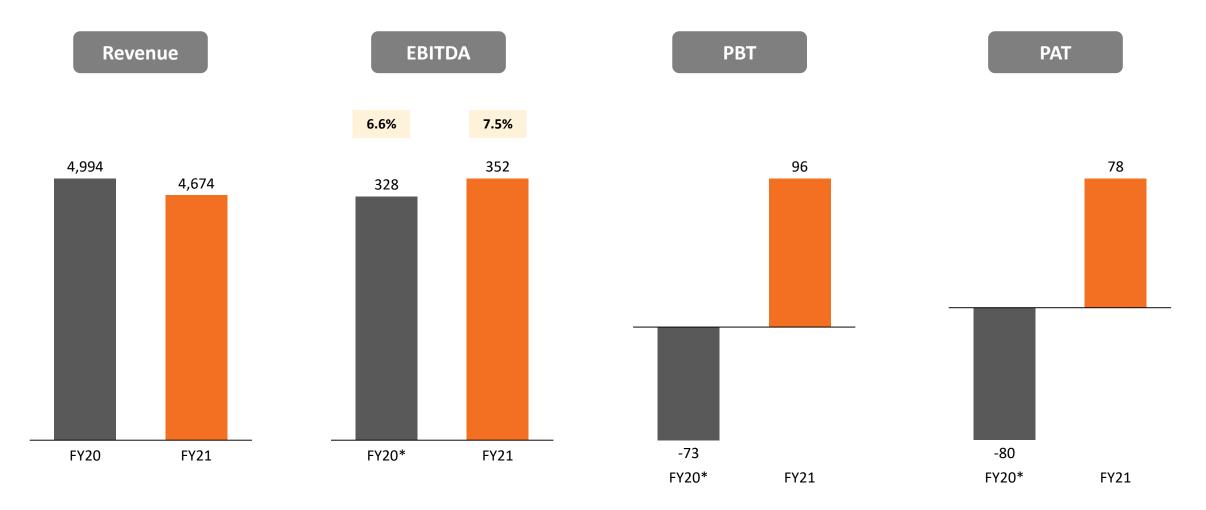
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FY21 CONSOLIDATED FINANCIAL HIGHLIGHTS

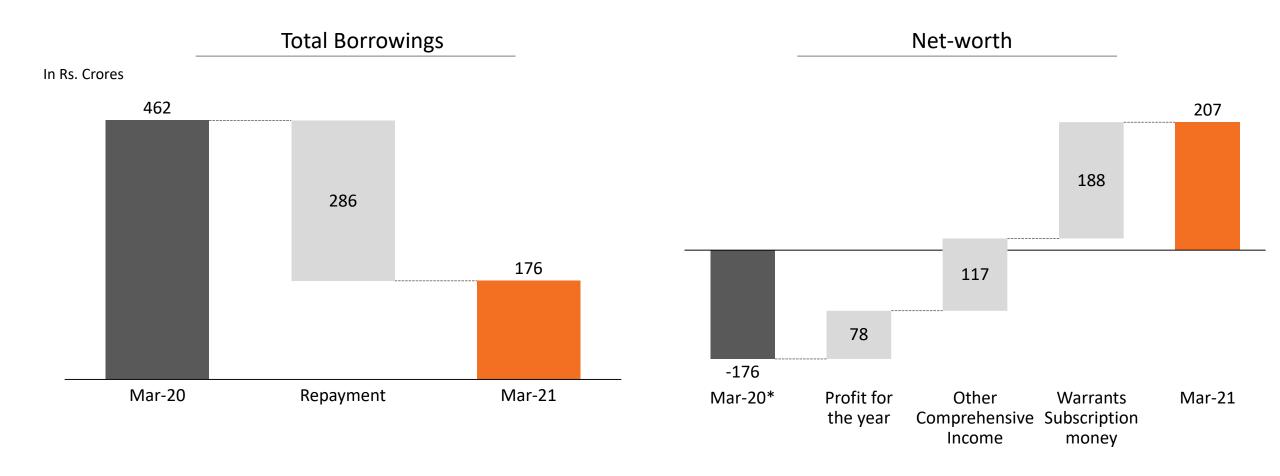


In Rs. Crores



Robust Balance Sheet





- As on 31st March 2021, Promoters have paid Rs. 188 crores against warrants subscription money
- Amount to be received from Promoters in near future against subscription of warrants Rs. 37 Crores

Low gearing supports inorganic business growth plans

Deal Wins during the quarter





Transaction Value	Clients
US\$ 30 Mn	Won a contract from a leading Social Media Company for their data centre installation and upgrade, providing managed services for onsite resources and designing & installing Public Safety DAS system
US\$ 13.7 Mn	Provided In-Building 5G/OnGo solution for a Chicago-based hospital network ranked among the best in US
US\$ 5.7 Mn	Unified Communications Solution for the largest American department store
US\$ 5.4 Mn	Digital workplace solution, maintenance renewal, Enterprise Networking solution for an American medical facility
US\$ 6.5 Mn	Digital workplace solution for an American retail company specializing in home improvement
US\$ 0.6 Mn	KVM equipment for a Chinese broadcast & telecom solutions enterprise
US\$ 0.6 Mn	Video wall solutions for a French display technology enterprise
US\$ 0.8 Mn	Avaya Voice Subscription for a leading Technology services provider in India
US\$ 0.5 Mn	Network Integration for a Japanese multinational electrical engineering and software company in India

AGC Black Box strengthens presence in Middle East







Overview

Z Services HQ is a Cyber security cloud services provider, offering Secure Access Service Edge (SASE), Unified Cloud security, Email Cloud Security / Archiving, Cloud Access Security Broker (CASB), Secure Public Wi-Fi Cloud Services, Cyber Security Awareness Cloud Services, End point detection and response cloud services, combined with service implementation and digital transformation professional services

Acquisition of majority stake in Z Services HQ DMCC



Industry

Operates in Cloud, Cyber Security and Technology Solutions/Service Industry



Rationale for Acquisition

The acquisition will help to strengthen AGC Black Box's presence in the Middle East region and add cloud Cyber security services capabilities to offer a wide range of services to customers. This also gives an opportunity to cross sell between current customers of AGC Black Box and Z Services HQ



Consideration

Pursuant to the Share Sale agreement, Black Box shall acquire 86% of the legal and beneficial interest in the Target Company for a Cash Consideration of an amount of ~US\$ 3.44 million

Q4FY21 – CONSOLIDATED P&L



Particulars (Rs. Crs.)	Q4FY21	Q4FY20*	YoY	Q3FY21*	QoQ	FY21	FY20*	YoY
Revenue from Operations	1,221	1,249		1,241		4,674	4,994	
Gross Profit	401	402	0%	389	3%	1,497	1,521	
Gross Profit Margin	32.8%	32.2%		31.4%		32.0%	30.4%	
Total Other Expenses	307	303		293		1,145	1,192	
EBITDA	93	99	-5%	96	-3%	352	328	
EBITDA Margin	7.6%	7.9%		7.8%		7.5%	6.6%	
Other Income	2	2		1		11	7	
Depreciation (as per IND AS 116)	29	20		19		96	92	FY21
Depreciation (as per business)	15	15		4		33	41	performance
EBIT	67	81		78		267	244	is not
EBIT Margin	5.5%	6.5%		6.3%		5.7%	4.9%	comparable
Finance Cost (as per IND AS 116)	24	31		22		98	132	with same
Finance Cost (as per business)	22	29		19		86	123	period last
Change in fair value of warrant liability	(24)	(29)		(10)		(42)	(37)	year as Q1FY21
Amortisation of debt issuance cost	-	-		-		-	(23)	performance
Exceptional Item Gain/ Loss	(10)	(13)		(3)		(32)	(125)	was impacted
Profit before Tax	10	8		42		96	(73)	due to COVID
PBT Margin	0.8%	0.7%		3.4%		2.1%	-1.5%	lockdown
Tax	8	(3)		5		18	7	
PAT	1	11	-86%	37	-96%	78	(80)	
PAT Margin %	0.1%	0.9%		3.0%		1.7%	-1.6%	
Other Comprehensive Income	74	(103)		17		116	(107)	
Total Comprehensive Income	76	-93		54		194	(187)	
TCI Margin %	6.2%	-7.4%		4.3%		4.1%	-3.7%	
Basic EPS	0.48**	3.60**		12.35**		26.05	(26.89)	

**Not annualised; *Restated

IMPROVING FINANCIALS OVER LAST 4 YEARS





FY18	FY19	FY20*	FY21
733	1,853	4,994	4,674
204	496	1,521	1,497
27.8%	26.8%	30.4%	32.0%
170	450	1,192	1,145
33	47	328	352
4.5%	2.5%	6.6%	7.5%
5	6	7	11
8	15	92	96
8	15	41	33
30	38	244	267
4.1%	2.1%	4.9%	5.7%
25	45	132	98
25	45	123	86
-	-	(37)	(42)
-	-	(23)	-
14	(73)	(125)	(32)
19	(79)	(73)	96
2.6%	-4.3%	-1.5%	2.1%
4	(1)	7	18
15	(79)	(80)	78
2.0%	-4.3%	-1.6%	1.7%
5.15	(26.97)	(26.89)	26.05
	733 204 27.8% 170 33 4.5% 5 8 8 30 4.1% 25 25 14 19 2.6% 4 15 2.0%	733 1,853 204 496 27.8% 26.8% 170 450 33 47 4.5% 2.5% 5 6 8 15 8 15 30 38 4.1% 2.1% 25 45 - - 14 (73) 19 (79) 2.6% -4.3% 4 (1) 15 (79) 2.0% -4.3%	733 1,853 4,994 204 496 1,521 27.8% 26.8% 30.4% 170 450 1,192 33 47 328 4.5% 2.5% 6.6% 5 6 7 8 15 92 8 15 41 30 38 244 4.1% 2.1% 4.9% 25 45 132 25 45 123 - - (37) - - (23) 14 (73) (125) 19 (79) (73) 2.6% -4.3% -1.5% 4 (1) 7 15 (79) (80) 2.0% -4.3% -1.6%

^{*}Restated

CONSOLIDATED BALANCE SHEET



Particulars (Rs in Cr)	Mar-18	Mar-19	Mar-20*	Mar-21
Non-Current Assets				
Property, Plant And Equipment	23	156	164	164
Right Of Use Asset	-	0	116	146
Goodwill	84	205	234	269
Other Intangible Assets	7	38	43	43
Financial Assets	7	11	25	28
Deferred tax assets	60	95	93	67
Other Non-Current Assets	5	29	84	31
Total Non-Current Assets	184	535	759	749
Current Assets				
Inventories	31	151	137	149
Trade Receivables	208	862	361	240
Cash And Cash Equivalents	12	263	369	410
Financial Assets	42	99	405	533
Other Current Assets	104	522	275	223
Sub-Total - Current Assets	396	1,897	1,547	1,554
Total - Assets	580	2,432	2,306	2,303

Particulars (Rs in Cr)	Mar-18	Mar-19	Mar-20*	Mar-21
EQUITY AND LIABILITIES				
Equity				
Equity Share Capital	28	30	30	33
Other Equity	62	(11)	(206)	174
Total Equity	90	19	(176)	207
Non-Current Liabilities				
Borrowing	20	587	15	119
Lease Liabilities	-	2	65	94
Other Financial Liabilities	5	2	157	87
Other Non-Current Liabilities	12	47	63	25
Provisions	11	117	197	85
Sub-Total - Non-Current Liabilities	47	755	499	410
Current Liabilities				
Borrowing	118	207	242	16
Trade Payables	139	551	548	516
Lease Liabilities	-	2	68	58
Other Financial Liabilities	46	275	569	414
Other Current Liabilities	137	490	472	564
Provisions	4	133	85	119
Sub-Total - Current Liabilities	444	1,658	1,983	1,686
Total - Equity And Liabilities	580	2,432	2,306	2,303

*Restated

SUMMARY OF CONSOLIDATED CASH FLOWS



Particulars (Rs in Cr)	FY20*	FY21
Operating profit before working capital changes	346	329
Changes in working capital	817	35
Cash generated from operations	1,163	364
Direct taxes paid (net of refund)	(26)	49
Net Cash from Operating Activities (A)	1,137	412
Net Cash from Investing Activities (B)	(328)	(131)
Net Cash from Financing Activities (C)	(645)	(288)
Net Change in cash and cash equivalents	164	(6)
Cash and cash equivalents at the beginning of the year	206	316
Cash and cash equivalents at the end of the year	316	357

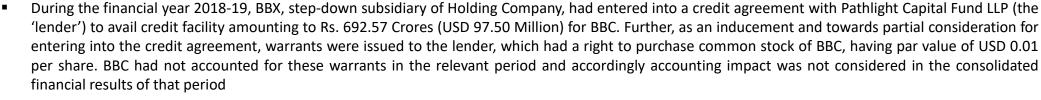
DISCLOSURE OF FINANCIAL RESTATEMENT







Warrants





Unamortised cost of maintenance contracts

- The Holding Company was required to account financial liability at fair value of warrants with corresponding debit to debt issuance cost. These warrants should be subsequently measured at fair value through profit or loss at each reporting date in accordance with Ind AS 109, 'Financial Instruments'. Further, debt issuance cost should be amortised over the period of loan
- During the financial year 2020-21, BBX has identified excess unamortized cost for maintenance contracts in one subsidiary which is pertaining to financial year 2019-20. The error pertaining to the past period has now been recorded by restating the respective reporting period



- During the financial year 2019-20, BBC executed an arrangement of sale and leaseback with Pitts Properties Inc. ('PPI') where BBC ('seller / lessee') agreed to sell and lease back its land and building with PPI ('purchaser/ buyer/ lessor'). The transaction was recorded in the books in the relevant period. PPI is an unrelated party.
- During the same financial year 2019-20, AGC USA had provided financial guarantee to the lender of PPI on behalf of PPI. BBC had also provided springing guarantee to the lender of PPI which became effective on premature repayment by BBC to Pathlight in December 2019. It is constructed that PPI raised the money from its lender against the financial guarantee given by AGC USA apart from the security of land and building to pay BBC towards sales consideration. Accordingly, the initial sale and lease back transaction became invalid in line with Ind AS 115, 'Revenue from Contracts with Customers' and Ind AS 116, 'Leases'. This has resulted into unwinding of sale and lease back transaction on the initial date of recognition. Land and building are rerecognized in the books and depreciation is charged as if the sale never took place. Financial liability is recognized in the books for the amount equivalent to the consideration already received from PPI in respective periods.
- Further, AGC USA and BBC had not accounted for the financial guarantee in accordance with Ind AS 109, 'Financial Instruments' at the time of issuing the guarantee to lenders of PPI. Accordingly, guarantee is recorded at fair value on initial recognition, and fair value is determined by comparing effective interest rate implied by the cash flow analysis with BBC's incremental borrowing rate

IMPACT OF FINANCIAL RESTATEMENT





Profit & Loss Statement

Particulars (In Rs. Crs)	FY21	FY20
PBT before restatement	134.26	48.10
Adjustments:		
(A) Warrants	(41.70)	(60.33)
(B) Deferred cost	-	(34.40)
(C) Sale and leaseback	3.43	(26.34)
PBT after Restatement	96.00	(72.98)
Tax	17.90	6.98
PAT after Restatement	78.10	(79.96)

Particulars (in Rs. Crs)	31-Mar-20 (Before Restatement)	Adjustments	31-Mar-20 (Restated)
ASSETS			
Non-current assets			
Property, plant and equipment	62.75	101.62	164.37
Right of use assets	186.52	(70.99)	115.53
Financial assets			0.00
Other financial assets	53.24	(30.16)	23.08
Other non-current assets	77.46	6.71	84.17
Current assets			
Other current assets	311.08	(36.05)	275.03
EQUITY AND LIABILITIES Equity Other equity	(77.57)	(128.30)	(205.87)
Liabilities			
Non-current liabilities			
Financial liabilities			
Lease liabilities	118.76	(53.40)	65.36
Other financial liabilities	0.00	157.42	157.42
Current liabilities			
Financial liabilities			
Lease liabilities	78.84	(11.07)	67.77
Other financial liabilities	562.72	6.49	569.21

Balance Sheet Statement

Liability created on warrants as on 31st March 2021 is for Rs. 102.03 Crores (US\$14.0 Million). However, On 30 June 2021, BBX has entered into a contract to premature the warrant agreement with Pathlight Capital Fund LLP, executed in pursuance of credit agreement, by buying back the warrants for a value of Rs. 89.71 Crores (US\$ 12.25 Million).



Medium-term Targets



Growth Drivers

FY20	FY21	FY23

REVENUE (Rs. Crs)

4,994

4,674

7,000 to 7,500

Normalised EBITDA

Margin

(%)

6.6%

7.5%

9.0% - 10.0%

PBT Margin (%)

-1.5%

2.1%

6.0% - 6.5%

- ✓ Increasing market penetration + Addition of new clients
- ✓ Optimize operational efficiencies
- Optimizing operating costs



SNAPSHOT



Who Are We



AGC Networks including Black Box is a leading digital technology solutions provider, having expertise in architecting, deploying, managing and securing customer IT and communications infrastructure











We deliver technology solutions for our customers by harnessing technology innovation to digitally transform and accelerate their business in the areas of connected buildings & IoT, digital workplace & customer experience, data center & edge networks, wireless & mobility (including 5G) and cyber security









We also sell and distribute technology infrastructure products to enhance customer experience through online web, distributors, integration partners and value-added resellers



2,500+
Technical
Resources





OUR JOURNEY FROM LOCAL TO GLOCAL



1986 1994 - 2004 2010 2011 2014 - 2018 2019 2020 2020 Onwards

Incepted as Tata Telecom Ltd.

Appointed AT&T's SI In India

- AT&T's Lucent spins off Enterprise business as Avaya
- Tata-Avaya JV takes shape
- Avaya buys TTL stake, forms Avaya Global Connect

Rechristened and Reimagined

Acquired & Renamed as AGC

Networks Ltd

Accelerating Business

AGC goes Global

Expansions in to North America, MEA & ANZ

AGC amplifies Customer centricity

through M3 approach

- Multi Solutions
- Multi Alliances
- Multi Geos

Expanding Global Presence

AGC completes acquisitions of Black Box in US getting scale

BLACK B

Tuck-in acquisitions

AGC completes acquisitions of Fujisoft, Pyrios & Mobiquest in MEA, ANZ

Fujisoft



Successful execution of:

- Sustainable cost saving initiatives

Strategy to Sustain,

Transform & Grow

- Operational efficiencies
- Improve product offerings
- Introduce new technologies to customers
- Increase wallet share from existing blue chip customers
- Inorganic growth through relevant tuck-in acquisitions

Building End to End Capabilities

- ✓ Focus on new and relevant technology areas
- ✓ Focus on integrating and delivering multiple technology solutions & services

Creating Global Footprint

- √ 30+ countries presence and expansion in key customer markets
- ✓ Driving Process Excellence & Optimizing Resource Productivity

Differentiation

- ✓ Consultative/ Value Proposition based sales approach
- ✓ Vertical focused services & solutions
- ✓ Global center of excellence and delivery

Reputation Building

Expansion

Consolidation

Profitable Growth

OUR BOARD OF DIRECTORS





Sanjeev Verma Whole time Director

Experience: 24 years



Sujay Sheth
Chairman – Independent
Director

Experience: 25 years



Neha Nagpal Independent Director

Experience: 13 years



Deepak Kumar Bansal Executive Director & Global CFO

Experience: 24 years



Dilip Thakkar Independent Director

Experience: 54 years



Anshuman Ruia
Non-Executive Director

Experience: 30 years



Mahua Mukherjee Executive Director

Experience: 22 years



Naresh Kothari Non-Executive Director

Experience: 25 years

OUR MANAGEMENT TEAM





Sanjeev Verma President

Experience: 24 years



Deepak Kumar Bansal Executive Director & Global CFO

Experience: 24 years



Rick GannonHead of GSI Business

Experience: 20 years



Lisa Davidson Head of HR North America & Europe

Experience: 16 years



Mahua Mukherjee Head of HR APAC, India & MEA Business

Experience: 22 years



Doug OathoutHead of Partnership &
Alliances

Experience: 18 years



Bikram Sahoo CTO

Experience: 24 years



Mike Carney
Head of Corporate
Development

Experience: 18 years

IMPROVING FINANCIAL FLEXIBILITY







Promoter Funding

- Promoters infusing equity through warrants: Rs.225 Crores at Rs.675 per Warrant
- Money will be used to meet the growth requirements of the company, reduction in liabilities and general corporate purposes
- Rs.188 Crores received in Q4FY21 as subscription amount



Balance Sheet Strength

- Transformation at Black Box has improved the financial strength
- Promoter funding to help in increasing the net worth further and reduce the liabilities
- Cash & Cash equivalents as on 31st March 2020: Rs.410 Crores





Credit Rating

- CRISIL has assigned BBB-/Stable rating (Investment Grade) to the long-term facilities and A3 for short-term facilities
- Ratings reflect upon healthy business risk profile, driven by the established market position and the improving profitability & cashflows of the company



The Financial Flexibility will help to:

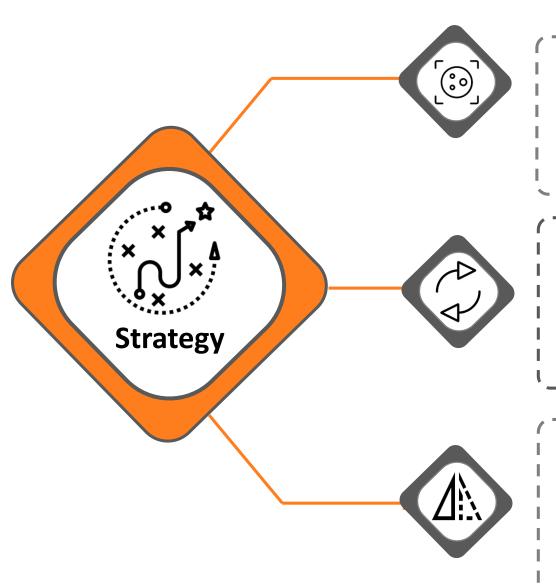
- Improve business offerings and acquire larger customers
- Extend business within existing markets to build scale and size
- Faster growth through inorganic acquisitions



INORGANIC GROWTH STRATEGY







Identify Businesses that provides expansion through scale and revenues currently operating with sub-optimal margin profile

- ✓ Capability expansion in areas like Cloud, Data center, Cyber Security, IoT
- ✓ Geographic expansion within US, Europe and APAC

Complementary to existing business

- ✓ Scale up existing businesses
- ✓ Acquire new customers
- ✓ Diversify to newer geographic locations
- ✓ Acquire capabilities in newer delivery verticals and solutions

Transform the acquired entities

- ✓ Execute short term synergies
- ✓ Identify and implement mid-term transformation opportunities
- ✓ Exit non-strategic, low margin revenue segments
- ✓ Simplify capital, financial and tax structure

ACQUISITION HISTORY



Company Acquired	Rationale	Strategic Objectives fulfilled
Black Box Corporation	 Expands offerings, scale and Geographic reach to Service Global Enterprise Clients Increased AGC's combined revenues by over \$600mn 	
Pyrios Pty Ltd (Australia) Pyrios Pty Ltd (New Zealand)	 Increase and strengthen AGC Black Box presence and offerings in the Australia and New Zealand market Enhance the current solution portfolio of AGC and Black Box in the Unified Communications and Contact center space and Cloud services 	C. Duein age that musuides avecagion
Fujisoft Technologies UAE	 Establish and scale presence in Middle East region Enhance the current solution portfolio across Cloud Computing & Virtualization, Cyber Security, Managed SoC & NoC, Managed Services, Data Center and Collaboration solutions Opportunity to cross sell between the current customers of Black Box and the acquired Companies 	 ✓ Business that provides expansion through scale and revenues currently operating with sub-optimal margin profile ✓ Complementary to existing business ✓ Transform the acquired entities
Mobiquest (Singapore)	 Custom application development to enable clients to manage data integration with legacy systems Digitized and automated processes and workflows to monitor and manage key performance indicators (KPIs) to improve visibility and boost operational efficiency Digital transformation services with end-to-end lifecycle management of software applications with application services through technologies such as RPA, blockchain, AI/MI and IoT 	

IMPROVED SERVICE OFFERINGS and SCALE VIA ACQUISITION OF BLACK BOX







Focus on Global Solutions Integration Business (GSI)

Focus on Global Solutions Integration (GSI) + Technology Product Solutions business (TPS)



Unified Communications & Collaboration



Combined FY21 Revenues of Rs.4,674 Crs

Connected Buildings





Data Center & Edge IT







Cyber Security



BLACK B

Signal Switching & Visualization





Digital Transformation & Applications

Accelerating Business

IoT & Networking





Managed Services

Infrastructure & Connectivity

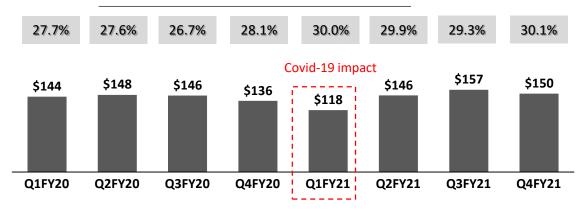


BLACK BOX TRANSFORMATION SINCE AGC ACQUISITION

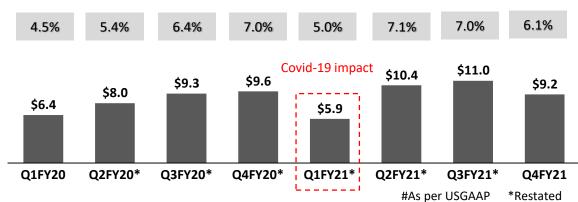




Revenue# (in Mn \$) & Gross Margins



Adjusted# EBITDA (in Mn \$) & EBITDA Margins



Rationalized Resources Regionally

Contributed to improved Gross Profit and EBITDA



 Underutilized spaces being negotiated including consolidation of spaces in North America and Europe



Reduced Statutory Costs

 Transition from Public to Private Company implicitly reduces costs



Reduced Admin Costs

Facility Optimization

 Reduced costs on account of improved policies on Outside service costs, travel etc.



Procurement Costs

 Reduced procurement costs for products services including conversion of Sub-contractor labour to lower cost employees



Reduced IT and Communication Costs

 Reductions in carrier costs, improved IT systems, overseas help desk, etc.



Insurance Costs

 Significant improvement in Insurance costs including reduction in retentions



ERP Consolidation

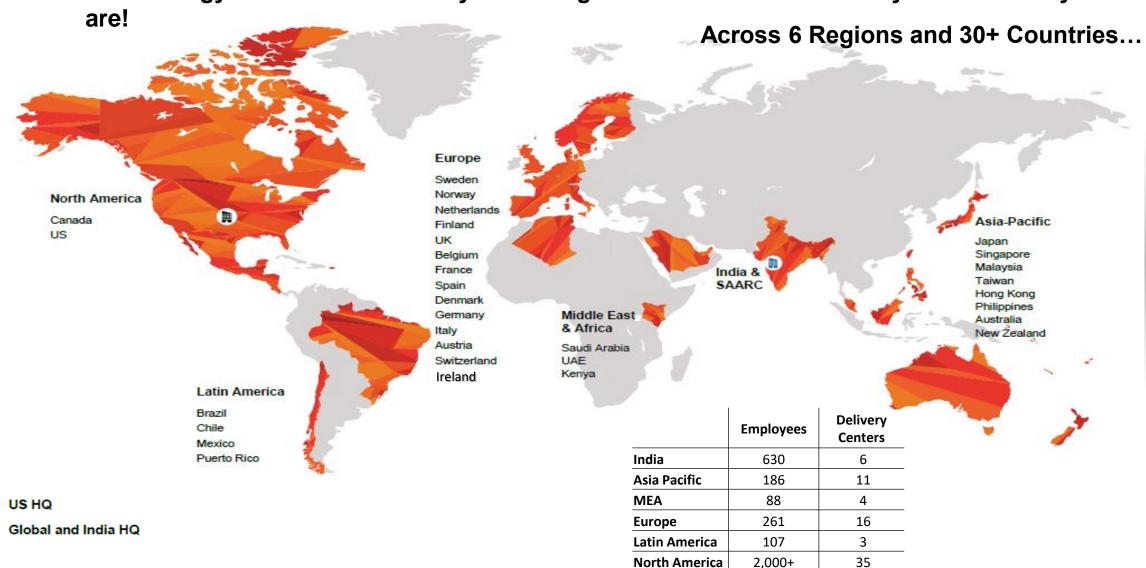
 Integration of legacy ERP instances into SAP, Salesforce CRM, ServiceNow and others



THINK GLOBAL – ACT LOCAL



Our strategy is to be 'GLOCAL' by delivering solutions to a client locally wherever they



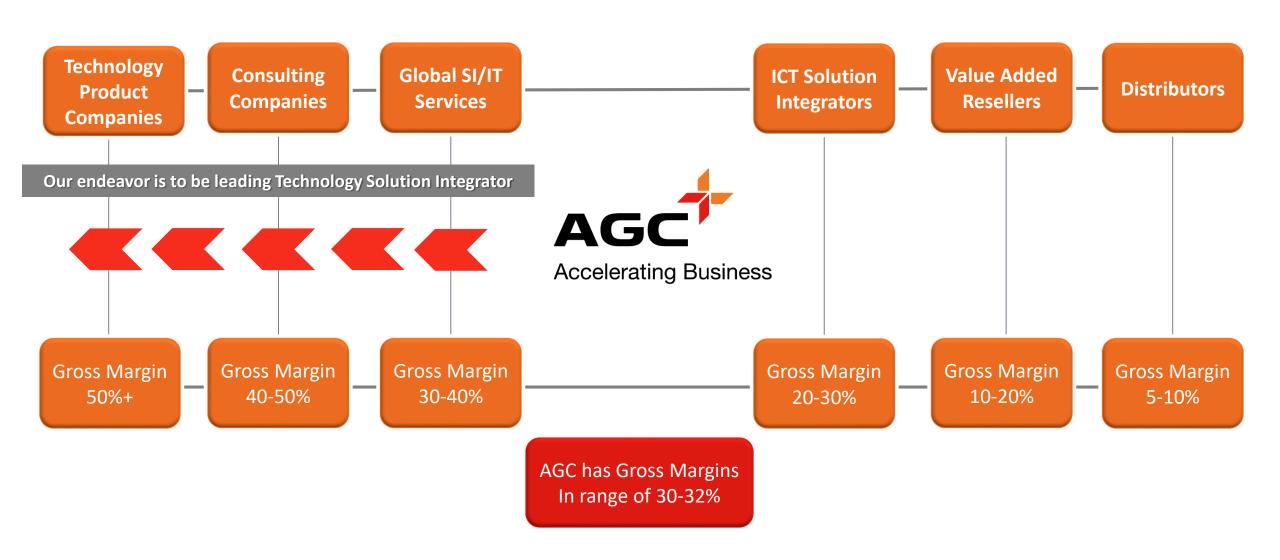
ORGANIC GROWTH OPPORTUNITIES





OUR ENDEAVOR





WAY FORWARD





To become a Leading IT Solution Partner for Global Clients



DEFINED BY TECHNOLOGY



Spending on communications services -Unified Communications technology reached **\$1.4 tr** in 2020

3X Growth in Hybrid Cloud Adoption by enterprises

Global IT spending is projected to total \$4 trillion in 2021, an increase of 3.7%

Existing tech is redefining business operations, making it more customer-oriented

92% of companies have experienced commercial consequences due to data breach

89% of companies compete primarily on basis of customer experience

\$96Bn UCaaS Market size is forecast to reach USD 96.0 billion by 2023

86% of consumers are willing to pay more for an upgraded experience

The Global Manage Services market is expected to grow from USD 223.0 bn in 2020 to USD 329.1 bn by 2025 at a CAGR of 8.1%

APAC offers new opportunities in MSP's. **SME's are adopting managed services at a faster rate** as compared to large enterprises

TOMORROW

Emerging tech will be disruptive.

Delivering experiences on the customer's fingertips will be vital

The Cloud Manage Services market is projected to reach a market size of **USD 116.2 bn by 2025, growing at CAGR of 13.3%**

Digital initiatives and partnership among the globe and local players are expected to boost the overall market growth

Source: Gartner, PR-Newswire

TODAY

GROWTH DRIVERS

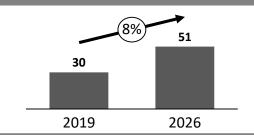


Based on various sources such as Gartner, GMM Insights etc below are the management estimates

Unified Communications and Collaboration



Industry Size (USD Bn)

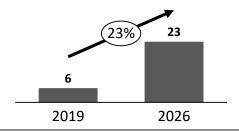


Drivers

- Widespread global network of 4G connectivity
- Ongoing investments for early commercialization of 5G networks

Edged Data Center

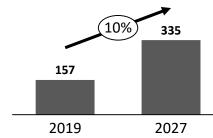




- Increasing adoption of smartphones and rising internet penetration
- Introduction of 5G smartphones by global players, resulting in an increased demand for advanced facilities for enhancing data traffic management
- Rising trend of IoT devices, compelling service providers to place facilities closer to the network edge

Cyber Security

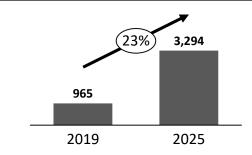




- Need for timely support and professional assistance to aid the growth
- Rising trend of employing third-party vendors owing to their robust solutions offered at optimum costs

Digital Transformation





- Growing adoption of AI & robotics in manufacturing industries
- Increasing adoption of Internet of Things (IoT) in different industry verticals
- Government initiatives & policies towards digitization in developing nations
- Demand for streamlining business processes and the adoption of 5G technology



PRODUCT SOLUTIONS & SERVICES OFFERINGS



1

Global Solutions Integration Business (GSI)

Delivers digital transformation solutions that helps to design, deploy, manage and strategize IT operations



Digital Infrastructure



Unified Communications & Collaboration (UCC) and Customer Experience



Mobility and 5G



Maintenance & Managed Services

2

Technology Product Solutions (TPS)

Markets, sells, and distributes IT infrastructure products primarily through distributors and system integrators



IoT



Signal Switching & Visualization



Networking



Infrastructure and Connectivity

Well Diversified across Industries

Financial Services

Business Services

Healthcare

Manufacturing

Retail

Technology

Distributors

GSI PORTFOLIO



IN-BUILDING 5G/ONGO

4G to 5G Upgrade 5G DAS Public Safety DAS OnGo Private Networks

CUSTOMER EXPERIENCE

Contact Center Self-Service/Automation Application Integration Analytics

DIGITAL WORKPLACE

Premise UC
Managed UCaaS (Public/Private)
Premise to Cloud Upgrade
Carrier Services

CONNECTED BUILDINGS

Multi-Site Deployments
Structured Cabling
Digital Transformation Implementation
Deployment of IoT Devices



DELIVERED

DATA CENTERS

Inside Plant Build
Outside Plant Build
DC Operations
Hyperscale

NETWORKING

Secure Worker
Wi-Fi 6
SD-WAN & Connectivity
RTLS

CYBER SECURITY

Governance & Assessments
Incident & Event Monitoring
Endpoint Detection & Response
VPN & Firewall



Security Solutions

DIGITAL INFRASTRUCTURE



Solution Overview

- Professional, managed and support services including strategy, assessment, capacity planning, consulting, design, performance analysis and implementation for infrastructure deployments, modernizations, and active management
- Provides the ability for organization to achieve the most out of existing infrastructure as well as design, plan and deploy next generation infrastructure

Data Center Infrastructure Networking, Wireless & Fiber Integrated Site Builds Capabilities Networking, Internet-of-Things Communication Cabling



Contact Center Infrastructure Upgrade for an Indian Logistics Company

The Client: Our client is an Indian Logistics Company providing courier delivery services & has a subsidiary cargo airline that operates in South Asian countries

The Challenge

The client decided to upgrade their existing Contact Center technology that was obsolete and move on to a robust optimized architecture so as to ensure maximum uptime

The Solution

AGC explained the merits of a centralized set-up vis-à-vis the existing decentralized set-up & ensured optimization on the design by leveraging their existing infrastructure to the maximum. This involved complete Contact Center consolidation with back-office transformation on soft-phones. AGC's Professional Services were a part of this deal which showcased AGC's capability as a true Solution Integrator

Benefits

A future-ready solution with low Total Cost of Ownership and high uptime



UNIFIED COMMUNICATIONS & COLLABORATION (UCC)





Solution Overview

- Comprehensive solutions to transform, migrate, and integrate unified communication and collaboration platforms
- Supports real-time engagement by integrating voice, video, data, messaging, conferencing and mobility technologies

Voice / Unified Messaging Chat Computer Telephony Integration Presence Mobility Audio Video



Seamless Migration for Voice Technology Service

The Client: This healthcare provider, known worldwide for its excellence in clinical care, was given the highest recognition and national rankings in six specialties ranging from cardiology/heart surgery to neurology/neurosurgery

The Challenge

The client was utilizing PRI, an outdated voice technology service that lacks redundancy and scalability. In addition, the client's current service provider (as well as others) were phasing out legacy PRI services in the region

The Solution

AGC provided an up-to-date voice technology service delivering 2,000 SIP call paths over a redundant MPLS network. The on-site AGC technical team enabled a seamless migration from the old to the new system

Benefits

The new centralized SIP service gave the client flexibility and scalability to add capacity as needed and redundancy with failover between circuits. Best of all, it reduced the client's voice technology service costs by nearly 30%.



MOBILITY and 5G



Solution Overview

- Enterprise WiFi, distributed antenna systems (DAS) / small-cell design, deployment and management to enable connectivity in challenging locations from high-rises to buildings with large footprints and below ground features
- Establish in-building wireless DAS, called InnerWireless 4G

Management

Capabilities Wireless / LTE Systems Wireless / LTE Wifi Mobile Device Managed Mobile

Services



Ubiquitous, 5G-Ready Wireless Coverage

The Client: This large, university-based healthcare system cares for tens of thousands of patients a year. It is world renowned for its neuroscience, cancer research and treatment capabilities

The Challenge

The client needs to provide mission-critical cellular coverage in multiple existing and new buildings across its very large campus. The wireless coverage is designed for use by physicians, staff, patients, and visitors

The Solution

AGC has, so far, designed and installed the CommScope IONEra Digital Distributed Antenna (DAS) System with more than 500 universal access points (UAPs) in nine buildings across the campus

Benefits

Future-ready and 5G capable, the DAS system provides ubiquitous, multioperator, in-building wireless coverage to support physician/staff communications and patient/visitor satisfaction



MAINTENANCE & MANAGED SERVICES



Solution Overview

- ★ Value proposition covers the full lifecycle of IT services from procurement of technology to configuration, design, implementation and management of complex environments
- * Standardized set of offerings for on demand requirements, day 2 support, projects and managed edge services with ability to be bundled or à la carte to address the unique needs of each customer
- Team of off-site and on-site technicians capable of providing 24x7x365 support from break-fix to complex management, deployment, and integration. Providing 4 hour response time

Capabilities



Asset Lifecycle Management





Desktop & Application Management



Enterprise Mobility



Service Desk



IT Staffing



Global 24/7/365 Managed Services

The Client: The client is a widely known multinational company and pioneer in communications and computing technologies. AGC partnered with a global information technology services and consulting company on the project

The Challenge

The client needed a single managed services provider with global reach as well as local expertise to provide uniform, consistent IT services at its many locations spanning North and Latin America

The Solution

The 24x7x365 solution involves more than 150 on-site staffers at 14 of the client's locations. Services include LAN/WAN support, equipment installation and management, plus structured cabling in offices, data centers, and manufacturing facilities. deal which showcased AGC's capability as a true Solution Integrator

Benefits

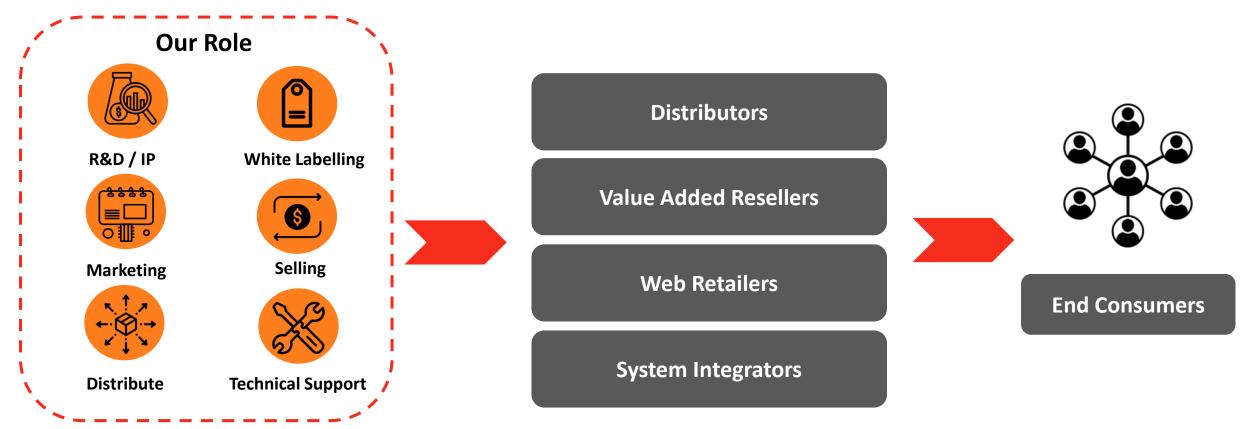
With outsourced managed services, the client now benefits from consistency, uniformity, and services optimization across all its information technology disciplines and at all of its locations

TECHNOLOGY PRODUCT SOLUTIONS



TPS provides connectivity that enables businesses to better visualize and analyse information

- ✓ Strong brand awareness with 40+ years of history with sizable installed base
- ✓ We are a market leader in control room designs and deployments with reputation for being the best at complex signals and challenging environments



TECHNOLOGY PRODUCT SOLUTIONS PORTFOLIO





Signal Switching & Visualization

KVM

High Performance
Desktop
KVM Manager

AV (Audio Visual)

Video Distribution
Video Processing
Digital Signage
Control Systems
Room Scheduling
Scalers/Converters



IoT & Networking

IoT

IoT Gateways
Data Acquisition Units
IoT Sensors (wired/wireless)
M2M Secure VPN Routers
Cloud Monitoring & Analytics Platform

Networking

Ethernet Switches (Commercial / Industrial)
Media Converters (Commercial / Industrial)
USB-C (Docks / Hubs / Kits)
PoE Injectors / Extenders
Console Servers



Infrastructure & Connectivity

Cable

Copper (Bulk / Patch)
Custom (Copper / Fiber)
Fiber (Bulk / Patch)
AOC / DAC
AV Cables

Infrastructure

Freestanding Cabinets/Racks
Wallmount Cabinets
Climate Cabinets & Cooling
Cabinet / Rack Accessories
Power Protection / Distribution

OUR CUSTOMERS

























































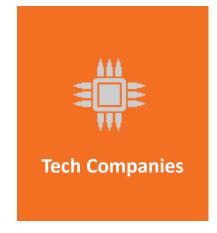


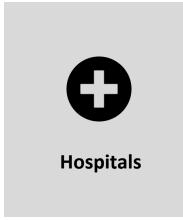




ENTRENCHED CUSTOMER RELATIONSHIP





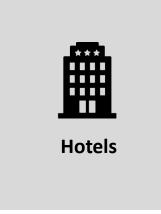




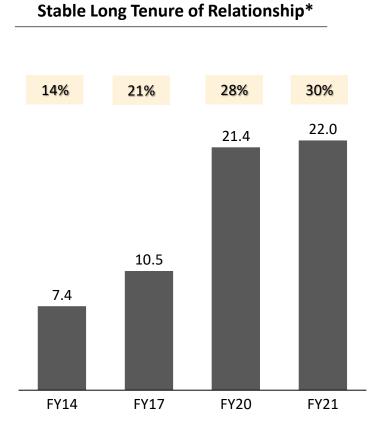












Revenue Contribution

*Top10 Clients – Weighted Average No. of Years

OUR PARTNERS

















































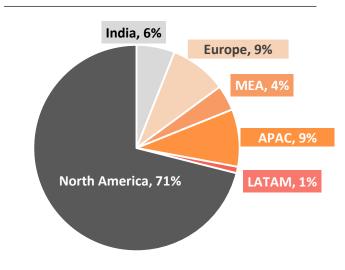




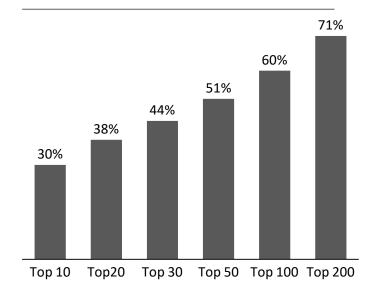
WELL DIVERSIFIED GLOBAL BUSINESS MODEL - FY21



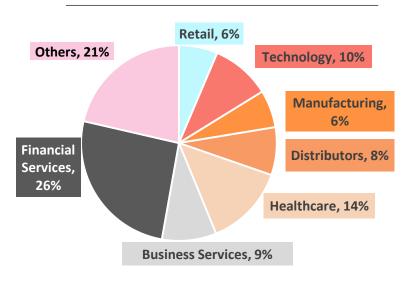
Revenue by Geography



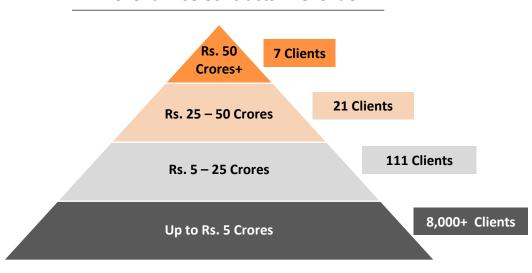
Client Concentration - Revenue



Revenue by Industry



Client-wise Contracts - Revenue



ORGANIZATION SIZED TO SCALE GROWTH



AGC Skills Across

Digital Workflow	2,739
Connected Building	516
Data Center	529
Edge Network	403
Customer Experience	361
Solution Architect	185
Cyber Security	69
Product Engg. / R&D	30
5G Mobility	27
Enterprise CRM / Business Applications	50

Investment to hire sales resource continue

Talent Acquisition:

- Ratio-centric manpower including sales, delivery and services team – capable and technically competent to achieve growth
- Dedicated talent acquisition team focusing on high quality hires across functions globally
- Focus on newer and future ready technology capabilities
- Multi-skilled
- Investment in refreshing the sales team and hiring of partner managers

Training & Development:

- Building the organizational capability level with requisite training
- Core & new skill up-gradation to enhance business prospects
- Various Certifications by OEMs





Annexure – Links to Stock Exchange Intimations



Particulars	Links
CRISIL Ratings Rationale	<u>Press Release</u>
Black Box Corporation Acquisition	Press Release 4 Press Release 3 Press Release 2 Press Release 1
Fujisoft Technologies UAE	<u>Press Release</u>
Pyrios Pty Ltd (Australia) Pyrios Pty Ltd (New Zealand)	Press Release 2 Press Release 1
Q4FY21 & FY21 Results	<u>Results</u>

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