

DBSL/BLACK BOX/DECEMBER /2024

January 3, 2025

Black Box Ltd. (formerly known as AGC Network Ltd.)
 501, 5th Floor, Building No .9
 Airoli Knowledge Park,
 MIDC Industrial Area,
 Airoli, Navi Mumbai, Pin 400708
 Maharashtra, India

Dear Sir,

Ref: Details of Investors Complaints / Queries / Service Requests received during the period 01/10/2024 to 31/12/2024

We furnish below the above details:-

A) Nature of Complaints	Opn. Bal	Received	Cleared	Balance
1. Non receipt of share certificates Sent for transfer, deletion of name Transmission, transposition, consolidation of folios & share certificate, bonus share certificate correction of name etc.	00	01	01	00
2. Non receipt of Annual Report	00	00	00	00
3. Non receipt of DMT Certificates	00	00	00	00
4. Non receipt of Dividend warrants	00	00	00	00
5. DCL Death Claim Letters	00	03	02	01
6. Master Change	00	06	06	00
7. STP Stop Mark	00	02	02	00
Total	00	12	11	01

Thanking you,

Yours faithfully,
 For **Datamatics Business Solutions Ltd.**



Authorized Signatory

Datamatics Business Solutions Limited

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