Essential Communications for Today's **Digital Workplace**

In today's world, unified communications is more important than ever in how — and where — we work. It's a critical component of digital transformation, and ultimately, business continuity and success. Black Box can help with unified communications and collaboration solutions for organizations of every size and in every industry.

Online Meeting Participants

Increased from **44** million to **300** million in one month (March 2020).[1]

Top Post-Pandemic IT Spending Priorities[2]

43%
Employee communications and collaboration

37%
Mobile devices and services

32%
Network capacity

28%
Information security

The Growing Demand for UCaaS

The Next Decade
Greatly increased demand for cloud access for remote work, digital collaboration, disaster recovery, redundancy, and automation.

Cloud Conferencing and Collaboration
Due to COVID-19, businesses and individuals operating/working remotely are more likely to use a variety of cloud services to remain connected.

Online Meetings
While in lockdown, people are having more, larger online meetings. Meetings with over eight people increased by 14.4% in March 2020.[3]

Remote Work is Here to Stay

74%
of companies plan to permanently shift to more remote work post COVID.[4]

2/3
of employees are working from home. The pre-pandemic average was approximately 7%.[5]

63%
of large firms ($1B+) plan to invest in employee communication/ collaboration technologies.[6]

Black Box Managed Services

From site surveys, cloud readiness assessments, UC & collaboration design, multisite deployments, installation & migration, to monitoring, remote configuration, service delivery management, and on-site staffing, Black Box offers the full range of services needed to be your trusted IT department and partner.

To begin your digital transformation, call us at **855-324-9909** or email us at **contact@blackbox.com**.

1. Gagely, Edward, "UC Roundup: UCaaS Providers in 'Next Stage' of COVID-19 Surge, Channel Partners, May 8, 2020
2. Eagle, Liam, Coronavirus Flash Survey: March 2020, S&P Global
3. Rezab, Jan, Work from Home by the Numbers: Are We More or Less Productive at Home? April 16, 2020
4. Gartner, COVID-19 Bulletin: Executive Pulse, 3 April 2020
5. Deliver, Drew, Pew Research Center, Before the Coronavirus, Telework Was an Optional Benefits, Mostly for the Affluent Few, March 2020
6. Eagle, Liam, Coronavirus Flash Survey March 2020, S&P Global

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