Boost your Current Customer Experience (CX) System

Improve business operations and deliver outstanding service to your external and internal customers.



A "totally satisfied" customer contributes 2.6x as much revenue as a "somewhat satisfied" customer and 14x as much revenue as a "somewhat dissatisfied" customer.



of people are willing to spend more on a product or service if they're guaranteed great customer service. times per week



of CX agents feel acute stress at least 1x per week and 33% feel it multiple

of customers agree that experiences drive their buying decisions

technology should be an urgent

priority in the next 18 months.

To begin your journey, call us at 855-324-9909 or email us at contact@blackbox.com.

