



## PROFESSIONAL TELEPHONY - EVERYWHERE

**Unify Phone is the telephony app that enhances flexible, and hybrid working with reliable business calling from Unify platforms and Microsoft Teams™.**

### Flexible and easy

Available in web, mobile and application plug-in variants, Unify Phone provides access to OpenScape platform capabilities and extends business-grade telephony to Unify Video and Microsoft Teams™.

Unify Phone maintains our familiar design language and workflows to remove on-boarding challenges and shorten time-to-productivity.

Customers can keep current numbers, maintain existing provider relationships and reuse their investments in desk phones and other devices.

Employees can access their current contacts, choose how and where calls are delivered and seamlessly move calls between devices, making work simple and productive wherever they happen to be.

### Multi-cloud, hybrid and on-premises ready

Unify Phone supports all deployment models providing the most choice and flexibility for organisations and their workers regardless of their locations.

Whether the organizational approach is cloud-centric, hybrid or on-premises, today's blended work strategies and productivity demands require communication tools that work seamlessly wherever we are, on whatever device we choose.

Unify Phone can enhance organisational workflows and deliver better flexible working experiences for the workforce whether at home, in the office or anywhere in-between.



### Unify Phone enables:

- Re-use of existing investment in assets - platforms, desk phones, experience
- Retention of existing numbers and dial-plans - minimal business impact
- Maintain existing provider relationships - pricing agreements and contracts
- Single Sign-On - use existing credentials and maintain policy compliance
- Reduced operational complexity – (than alternative approaches)
- Employees can use their own smartphones and tablets easily.
- Professional call and number handling - maintain reputational credibility
- Cloud style benefits - always up to date and available from anywhere

# ONE SOLUTION – MAXIMUM FLEXIBILITY

## Unify Phone for OpenScape

Unify Phone enables existing OpenScape customers to benefit from the high-quality audio and video meetings, messaging and more that Unify Video delivers while leveraging their current systems – providing the flexibility and time they need to continue their journey to cloud.

Organisational expertise (both in talent and procedural) are highly valuable assets. Unify Phone's architectural model helps safeguard that know-how, protecting knowledge while affording customers the flexible benefits of cloud.

## Unify Phone for Unify Video

Unify Phone enables existing OpenScape customers to benefit from the high-quality audio and video meetings, messaging and more that Unify Video delivers while leveraging their current systems, providing the flexibility and time they need to consider their route to cloud.

- Add powerful Unify Video capabilities to your current OpenScape solutions.
- Tightly integrated mobile experience with no user training required.
- Maintain existing service provider relationships, functionality and workflows until ready.

## Unify Phone for Microsoft Teams

Unify Phone for Microsoft Teams is a cutting-edge plug-in enhancing telephony features for Teams users without the need for premium calling plans.

It offers a cost-effective solution, bypassing the need for additional Teams licenses and expensive Session Border Controllers and reduces operational complexity.

This addition to the Unify Phone app suite ensures seamless integration, with features like synchronized presence and Call Swipe for mobility.

Organizations prioritizing reliability and reputation will find Unify Phone invaluable.

Compatibility with Unify Phone for OpenScape reassures users of its professional pedigree and encourages broader organisational communication and collaboration.

Ideal for businesses seeking robust and secure calling solutions within Microsoft Teams.

- Cost Effective - Avoid substantial costs associated with Teams Calling and associated equipment, side-step operational complexity.

- Robust Telephony Features: Equips Teams users with advanced telephony capabilities that were otherwise unavailable.
- Reliability and Control: Perfect for organizations wanting more influence over their telephony calls, ensuring a high level of readiness, reliability and minimizing disruptions.
- Ease of Deployment: The plug-in integrates seamlessly with Teams. Once the Teams administrator installs it, users can easily add it to their Teams client and log in.
- Synchronized Presence: The plug-in bridges Unify Phone and Microsoft Teams, allowing users across both platforms to view the presence status of colleagues, enhancing productivity and efficiency.

Enhanced Mobility Features: The Call Swipe and One Number services ensure that calls are managed professionally as users transition between devices and locations. This not only adds convenience but also makes certain that all parties know who is reaching out to them from OpenScape and Teams platforms.

This ensures that organizations do not have to make compromises between efficiency, cost, and functionality. Unify Phone for Microsoft Teams emphasizes that modern-day telephony solutions can be both powerful and user-friendly. It addresses the need to have more reliable telephony options without compromising the efficiency and familiarity of the OpenScape and Teams platforms. This ensures that organizations do not need to make trade-offs between efficiency, cost, and functionality.

