

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

BlackBox Network Services India
Pvt Ltd
M2 Block, 9th Floor
Manyata Embassy Business Park
Outer Ring Road, Nagavara
Bangalore East 560 045
Karnataka
India

Holds Certificate No:

ITMS 777944

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The Service Management Systems covers the provision of ODC (Offshore Delivery Centre) operations which includes service desk services, monitoring services and infrastructure management.

This is in accordance with the latest version of service catalogue of Black Box Network Services Ltd.

For and on behalf of BSI:

Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2023-11-10

Effective Date: 2023-11-10

Latest Revision Date: 2023-11-10

Expiry Date: 2026-11-09

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.